

# Sports Therapist

## The Mission of the Sports Therapist

To ensure that the patients of our practice receive world class customer care on top of the best possible clinical care. Success in this role will be measured on successful treatment outcomes, customer satisfactions, the on-time and correct documentation of clinical notes as well as the meticulous up-keep of relationships with existing and past patients of the practice.

## The Role:

Because we are growing, we are looking for a full-time Sports Therapist to join our team. In this role you will be helping our practice to continue to grow and provide a world class therapy service to more patients in our community.

You must be someone who:

- puts people skills ahead of clinical skills
- is a true team player
- is able to work in a fast-paced environment and demonstrate extraordinary attention to detail
- has a passion for growth and development both personally and in service development

If you LOVE working with patients in a hands-on setting and want to broaden your experience and skills, and you want to join a team that works together, supports each other and enjoys hard work, then you may just be who we are looking for!

## Who are we:

Alpha Physiotherapy is a rapidly growing Physiotherapy clinic that specialises in helping people live active and healthy lives, free from pain and in control of their future. Our exceptional customer service and patient centred approach has helped us to grow quickly and we now have a great position for a skilled Sports Therapist to help us serve even more people.

Our clinic specialises in Physiotherapy for both adults and children, Pilates and sports injuries and rehabilitation. The founders of the clinic are highly experienced and well respected Physiotherapists Lyndsey and Jimmy Reynolds. Lyndsey was previously an Extended Scope Physiotherapist and Paediatric specialist, who is also qualified in injection therapy. Jimmy has worked extensively in professional sport and performance driven environments.

The company website is: [www.alpha-physio.co.uk](http://www.alpha-physio.co.uk)

***“We Help People Live Active And Healthy Lives, Free From Pain And In Control Of Their Future”***

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### Responsibilities and Activities:

- Do everything possible to get the best outcome for every patient
- Ensure that patients achieve their clinical and health/lifestyle outcomes (in the time frame you set)
- Develop a life-long relationship with patients that benefits both the patient and the clinic
- Ensure that 95% of your patients arrive for their treatment as scheduled
- Provide a high level of customer care
- Ensure that clinical notes are kept up to date and accurate
- Participate in, contribute to, and help to develop the in-house educational training program
- Assist and at times, lead, in the development and training of more junior staff.
- Assist in the production of in-clinic workshops, trade shows and other marketing events.
- Be on hand to participate in and contribute to the clinic's social media activity
- Do patient call backs without being asked and be willing to speak to patients who have dropped off schedule

### Skills Required:

- Above average therapy skills that will be developed continuously
- Excellent communication skills that are developed continuously
- Accountable – you're happy to be held accountable and willing to be coached to improve every aspect of your role
- Previous experience of teaching and training junior staff members (Physiotherapists and/or sports therapists)
- To be able to engage with and connect with patients at the people level (not just the clinical)
- Ability to thrive in an environment where measurement is the driving force behind progress
- Deep understanding of patients internal and external problems
- Excellent organisational, time management and problem-solving skills.
- Excellent attention to detail
- Ability to work under deadlines and on schedule.
- Ability to plan work so that it is completed on time.
- Please apply if you are the type of physiotherapist who is willing to learn and grow in every aspect of your role.

Desirable Skills/Interests:

- Strength & Conditioning
- Manual therapy
- Pilates training
- Acupuncture
- Previous MSK Private Practice background

Location:

This is clinic role in Martlesham – Ipswich. We also have access to the gym for rehab purposes.

Benefits include:

- Salary: Depending upon experience and skills
- Generous annual leave
- Flexible working hours: Prefer early mornings? Or not a morning person? We want people to achieve a work life balance that works for them.
- Pension scheme

How to Apply:

To apply, please head to our website [www.alpha-physio.co.uk/hiring](http://www.alpha-physio.co.uk/hiring) where you can input your details to receive further information about the application process.